



## **Waste Management Internal Audit Report 2022-23**

### **28 September 2023**

Report Author: Jo Chauhan

#### **Introduction**

At the meeting of the Joint Waste Contract Partnering Board (JWCPB) on 10 June 2021 it was agreed that responsibility for conducting future audits of Joint Waste Solutions would be rotated between the partner authorities.

Woking Borough Council committed to include the waste services in their internal audit programme for 2022-23.

The audit took place during March and April 2023 during which time Joint Waste Solution met with the auditors and provided the requested documentation to complete the review.

The final audit report was shared with the Partnering Board in early July, and is included here as Annex 1. There are no recommendations or actions to be implemented, but it is noted that bringing complaint recording in line across the four areas is desirable, and acknowledges this is a work in progress where Amey and Authority IT systems are still being integrated in Elmbridge and Mole Valley.

#### **Recommendation**

The Committee is asked to note the report.